Project Owner Terms & Consent

1. What Premier Build Connect does

1.1 Premier Build Connect (PBC) operates a builder-matching and project-introduction service. We receive information about your proposed building project, assess project fit and may introduce you to one or more builders we consider potentially suitable.

1.2 PBC is not your builder, architect, engineer, certifier, quantity surveyor, project manager, finance broker or legal adviser. Unless separately agreed in writing, PBC does not act as your agent and does not negotiate or enter the building contract on your behalf.

2. Cost to you and builder-paid fee

2.1 PBC's matching and introduction service is intended to be free to the Project Owner unless PBC expressly agrees a separate paid service with you in writing.

2.2 If you proceed with a builder introduced by PBC, PBC may receive a referral, introduction or success fee from that builder under a separate commercial arrangement. The fee is paid by the builder and is not charged to you by PBC.

2.3 The referral arrangement means PBC may have a commercial interest in an introduced builder obtaining the project. You remain free to accept, reject or independently compare any builder and should make your own decision about whom to engage.

3. Your project information

3.1 You agree to provide information that is accurate to the best of your knowledge, including project location, estimated construction budget, land or site status, design or approval stage, finance readiness, preferred timing, project type and key scope requirements.

3.2 PBC may use the estimated construction budget to route your project through different internal service levels. This is an internal matching process only and is not a valuation, cost plan, quote or guarantee of final construction cost.

3.3 You should not provide passwords, banking credentials, unnecessary identity documents or other information that is not reasonably required for matching your project.

4. Consent to matching and information sharing

4.1 You consent to PBC using the information you submit to assess your project, classify it for internal routing and identify potential builder matches.

4.2 Before or when PBC makes an authorised introduction, PBC may share your name, contact details and relevant project information with the selected builder or builders for the purpose of assessing, discussing, quoting for and potentially contracting for your project.

4.3 PBC does not intend to sell or broadcast your identifiable project details to unrelated businesses. Any sharing with other project professionals should be separately disclosed or consented to where required.

5. Builder screening and your own due diligence

5.1 PBC may review information such as a builder's licence or registration status, insurance evidence, service area, project preferences, project-value preferences, references and capacity. These checks are screening only and are not a guarantee, certification or warranty of the builder.

5.2 Before signing any agreement, you should conduct your own due diligence and obtain any independent legal, financial, technical or building advice you consider appropriate.

5.3 The building contract, pricing, scope, timeframes, variations, statutory disclosures, insurance, warranties, building work and defects are matters between you and the builder.

6. No guarantee of a match or project outcome

6.1 PBC does not guarantee that a suitable builder will be available, that a builder will quote, that a quote will meet your budget or timing, that finance or approvals will be obtained, or that a building project will proceed or be completed in any particular way.

7. Communications and direct dealings

7.1 Once PBC has made an authorised introduction, you and the builder may communicate directly. PBC does not need to be copied on every communication unless PBC specifically asks for information reasonably required to administer the introduction.

8. Privacy and records

8.1 PBC will handle personal information in accordance with its Privacy Policy and applicable privacy law. PBC may keep records of enquiries, introductions, project status and relevant communications for administration, legal compliance, dispute management and improvement of the matching service.

8.2 PBC may use de-identified and aggregated information to improve its matching process and business operations, provided individuals are not identified without permission.

9. Complaints and concerns

9.1 If you have a concern about the PBC matching service or an introduced builder, you may contact PBC at info@premierbuildconnect.com.au. PBC may review concerns and may pause or remove a builder from its panel, but PBC does not replace any statutory complaint, licensing, tribunal or court process available to you.

10. Consumer rights

10.1 Nothing in these terms excludes, restricts or modifies any right, guarantee or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable Commonwealth, state or territory legislation.

11. Consent and acknowledgement

11.1 By submitting your project and accepting these terms, you acknowledge that you have read and understood the above information and consent to PBC assessing your project and, when a suitable match is identified, sharing relevant information with selected builder or builders for the purpose of making an introduction.

Acceptance

☐ I have read and agree to the Project Owner Terms & Consent and Privacy Policy. I understand that PBC may receive a success/referral fee from an introduced builder if I proceed with that builder, and I consent to PBC using my project information for matching and sharing relevant project and contact information with selected builder(s) for the purpose of making an introduction.